



COPPER PROJECTS

Quality Policy

Introduction

This policy outlines Copper Project's commitment to delivering projects to the highest standards for our clients. It applies to all employees and external partners and is extended to all members of our supply chain.

Policy Objectives:

To deliver projects to the highest standards with regard to:

- Communication / Information management
- Design and appropriate specification
- Cost management
- Supply chain
- Delivery / Product
- Aftercare

Attainment:

These objectives will be achieved through the implementation of our (ISO 9001) accredited Management System incorporating our Environmental (ISO 14001) and Health & Safety (ISO 45001). The system has been specifically developed to set out in detail the process by which compliance with regulatory & customer requirements and our policy needs are achieved.

The management system includes process for the ongoing development and improvement as necessary in line with business objectives or improvement in performance.

It also includes details of our 5 stage project process 'Listen – Design – Specify – Deliver – Aftercare' which ensures the key deliverables and approvals are identified and achieved at each stage prior to progressing to the next stage:

Education:

All employees will receive training into the application of the process and the policy forms part of the induction process for all new starters.

Implementation of the Policy:

Responsibility for compliance with this policy rests with the Board of Directors.

Signed

Lee Barnes,
2019

Managing Director, January